

2011-12 Information Technology Accomplishments
Third Quarter, January – March 2012

COLLEGEWIDE

PantherNet/Mainframe Systems

1. Student Contact Request (SCORE) – Worked with Tetrad to custom develop a SCORE system to replace the current Early Alert System and back port to HET Group to replace their at-risk system.
2. Updated view FIV-FIP Vendor Table with calculated column to mimic natural coding.

Websites

1. Ingeniux training
2. Created a HR PAF form for student workers with an approval path which involves adding the data into a sql table.
3. Created a Volunteer Fair sign up web form.
4. Updated the testing centers reservation system, adding a confirmation screen when students register to take a test, and checking a student history to see if they have taken tests in the past to make sure someone was not registering for a HESI exam a second time within six months.
5. Updated the kiosk home page.
6. Updated Information Center Web Utility.
7. Updated event submission form so all Belle Glade events get sent to cmarket@palmbeachstate.edu
8. Created a training reservation system for IRE that allows and tracks people who are required to attend the training.
9. Updated the payroll Adjustment Form to capture dates for approved forms and not approved forms.
10. Created two web forms for Boca Raton Student Activities for their Award celebration banquet.
11. Created a redirect script for student password resets for Chris Persaud group.
12. Updated the remote desktop page.
13. Updated Budget request form for HR.
14. Updated the dual enrollment form showing high school and student signature.
15. Added 2012 to the CRM meeting minutes Intranet page.
16. Set up new web servers to be used for OmniUpdate.
17. Created all of the new templates and stylesheets to be used for new CMS using artwork provided by marketing.
18. Set up the SGA president voting page for student activities office.
19. Updated Dental Hygiene and dental Assisting websites along with their applications.
20. Set up the new web server, the new staging server and a new development server for OmniUpdate, new Intranet server and new calendar server (installed and configured IIS, FTP, SSL certificates and patches).
21. Created templates and stylesheets for the new website as well as the new Intranet.
22. Updated the college event registration system for Dual enrollment so if a student college email has not been created yet it will send the confirmation to their personal email address if they entered one in the application. Updated the db to capture date and time when a student registers.
23. Set up the Professor of the Year voting system.
24. Created a random number selector page for the panthertrail employee login page.

25. Updated the faculty home page utility with new headers and footers that match new college design as well as rebuilt the image and syllabi upload tools using .net to work with new system.
26. Updated the loan request form.
27. Created a redirect script that will be used to point to the course search or the shopping cart checkout depending on the variables entered by CCE.
28. Update the AFC auction website photos.
29. Set up several Analytics reports for CCE.
30. Updated the logic in the Financial Aid Net price Calculator to not give grants to students who qualify for bright futures.
31. Updated Duncan theatre pages with Google code for Palm Beach Post Advertising.
32. Updated SLC Math website in PBG to remove copyrighted material.
33. Installed Active Data exchange calendar to web6 as the new college event calendar.
34. Created a directory and FTP account for IRE to upload documents that will be used to apply for the Aspen award.
35. CMS desk-site training.
36. CMS migration planning.
37. Built/update web mail forms for ECE, honors, panthercup, ECPC, cceLanguages, mssiAdmissions, trade&Industry, panthercupchallenge.
38. Build TCP password protected form.
39. Graduations streaming tracking and reporting.
40. ECE online approval workflows for
 - a. ECPC/FCCPC.
 - b. National Articulation Course Equivalency.
 - c. PSAV Equivalency Form.
 - d. SAPC-YD Internal Articulation.
41. ECE Career Pathway Form.
42. Attended OmniUpdate user conference and training.
43. Copied and Converted Ingeniux site to structure URLs.
44. Create sitemap using structure URL mapping, publishname and page IDs.
45. Exported structure URL site to OmniUpdate for content migration.
46. Updated Ingeniux site stylesheet to add: page, section and area name to every page to help on search result pages.
47. Update new search appliance, create stylesheets for current Ingeniux site and future OmniUpdate site.

Operations

1. Printed **12,802** Account Payable Checks.
2. Printed, folded and sealed **1,362** Payroll Checks.
3. Processed **14,031** Payroll Direct Deposits.
4. Sent **9,149** Financial Aid E-mails to students.
5. Completed **1,926** Work Orders.
6. Printed, folded and sealed **1,918 (2011)** W-2 Forms.
7. Printed, folded and sealed **191 (2011)** 1099-MISC Forms.

iTAC – Calls/Service Requests

iTAC Infrastructure:

Total Assigned: 448

Closed or Re-Assigned: 418

CCD:

Total Assigned: 1,156

Closed or Re-Assigned: 1,069

iTAC Records:

Total Assigned: 337

Closed or Re-Assigned: 203

iTAC Helpdesk:

Total Opened: 7,276

Closed or Re-Assigned: 7,243

Total calls received: 7,706

iTAC/Computer Resources

1. Spring Break PC Deployment – Deploy HP computers to remaining areas – Lake Worth and Boca Raton

Reports Coordination**Project Management**

1. Continued working on the printer project.
 - a. Finalize deployments
 - b. Close printclust1ps server
 - c. Continue clearing cprint1 server to close it
2. Began first stages of Lync phone project.

Network

1. Assisted with ongoing printer migration project.
2. Assisted with ongoing IDS/IPS project.
3. Completed FS clustering.
4. Completed building new cluster for DFS.
5. Assisted with bonded NIC setup for PANWEBDEV1
6. Deployed new VMware environment running the latest version.
7. Assisted with setting print drivers for 64bit versions of Windows 7
8. Provisioned servers: REMOTETS2, MONITOR1, WEBDEV1, SQLADMIN1, Energy institute
9. Re-provisioned servers: SP2010-> WEB5, CFS1->WEB5-STAGING
10. Decommissioned servers: CAREER1, TESTCMS1, MONITOR4, TESTSQL, TESTARC1

Information Security**Telecommunications**

1. Brought Valcom system online for 8 buildings.
2. Piloting new Aastra IP phones in IT.
3. Replaced college cellphones with updated models.